



Indiana's WebEOC

POTENTIAL PARTNERS

Emergency management, police, fire, emergency medical services, private ambulance services, hospitals, Red Cross, Salvation Army, local emergency planning committees (LEPC), risk managers or Safety Managers from large companies, utilities (power, water/waste water, gas), school corporations, universities, volunteer organizations, public transportation, communication companies, and any other partners as determined appropriate by county emergency managers or the Indiana Department of Homeland Security.

What is WebEOC?

WebEOC is a crisis information management system, used by the State of Indiana, as a communications platform for local, county and state emergency managers/homeland security partners. This tool is used to help capture emergency and disaster information. The system is a platform, which will support real-time, simultaneous information sharing. During an emergency or disaster, the system allows emergency management partners to share information, document issues and track missions supporting local incident commanders. WebEOC is used on a daily basis in Indiana by emergency management personnel at the local, county and state level.

Beyond CAD

Local public safety officials use a Computer Aided Dispatch (CAD) system to document and track information regarding local incidents. Access to these CAD systems is limited to public safety personnel only. WebEOC is a platform to allow trusted, authorized partners to have access to key information. The system also provides a collaborative platform to share information between public safety agencies and key partners such as: Red Cross, private businesses, utilities, and other critical infrastructure.



During an Emergency

As public safety personnel respond to an incident, their dispatch centers can provide them with many resources. At times, larger incidents require resources that dispatch centers may not have access to. Other incidents, such as a tornado outbreak, may impact multiple areas in one county, or multiple counties. This is when the emergency management agency for each county becomes a key partner in responding to these incidents. WebEOC allows information about the emergency and incidents to be shared with key partners, track resource requests from the incident command posts, and allow key partners to support operations.





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System Requirements

Users only need access to the Internet and Internet Explorer 7 .

Daily Operations

WebEOC is also used as a daily operational tool to share real time information among key federal, state, county, and local partners. The Indiana Department of Homeland Security Watch Desk is staffed 24/7 to ensure critical information is shared. Some information, such as weather alerts, earthquakes, and 911 information, is fed directly into WebEOC. Many counties also use the system as a daily operational tool, to share information with other public safety partners, including: Schools, major corporations, and transportation offices. Activities documented in the system may include: Severe weather warnings, vehicle accidents that close interstates and state roads, suspicious packages, and large fires.

State Homeland Security information is also provided to our local Homeland Security partners using the secure system.



Who has Access?

Only personnel who may serve in an operational capacity during an incident should have access to WebEOC. Additionally, sensitive information is contained in this Homeland Security System, and only vetted personnel will become authorized users. County emergency management directors provide access to county areas in the system. IDHS manages access for all state and federal partners.



How to Get Started

In order to get access to the system, personnel must have an operational capacity and be vetted by local or state officials. County emergency management directors can provide access at the county level. A listing of county emergency managers can be found at:

www.in.gov/dhs/2797.htm

For access to the state level system, personnel can contact IDHS by sending an email to:
WebEOC@dhs.in.gov.